

Warranty restrictions and exclusions

- a) This Warranty will only apply to the original installation of the relevant Mondiaux Solar Products, and will immediately terminate upon the removal from the initial installation of such Mondiaux Solar Products.
- b) Mondiaux Solar does not warrant its products when any of the Mondiaux Solar Products are exposed to conditions which would normally be adverse or harmful to solar panel modules, inverters and mounting frames, including but not limited to:
 - i. conditions resulting from a defect in components which are not part of the Mondiaux Solar Products supplied and installed by or on behalf of Mondiaux Solar;
 - ii. unauthorised or abnormal use, or negligence;
 - iii. exposure to unsuitable environmental conditions (e.g., lightning, over-voltage, storm);
 - iv. removal or damage to the rating plate of an Inverter.

Warranty Claims Procedure

If you have a concern about the performance of your system, or to claim a warranty, simply call our office on 0400077246 or email account@mondiaux.com.au. We will respond to your claim within two business days, and have an officer to attend site to assess the claim (if required) within seven days.

Please retain your sales documentation, as this should be produced to validate a warranty claim.